



COMMUNITY OF MAPLE CHILD CARE SERVICES

"To nurture, to teach, to assist in discovery, but most important, to run with, to play with, to learn with and to care for our children in our home away from home"

November 2, 2007

**RE: Ideological Systems Inc.
2900 John Street, Suite 400
Markham, ON
L3R 5G3
Tel: 416-410-5030**

To whom it may concern:

It's with great pleasure that I provide this letter of reference for Ideological Systems Inc.

As a small business, our priority is providing quality child care programs to our community, notwithstanding the importance of a strong professional administrative foundation. Ideological Systems Inc. has been instrumental in this component of our business by managing and maintaining our up to date technology with emphasis on safe and secure I.T. environment.

We have been working with Ideological Systems Inc. since October 2003. They were responsible for our Corporation's I.T. set up and all business practices specifically relating to effective IT management and maintenance. The following is a list of some of the services and special projects that we have contracted with Ideological;

- *Complete IT Monthly Maintenance*
- *Management of software licensing*
- *Hosting of services for COMCCS servers*
- *Complete desktops, laptop and user support*
- *Performs backs up and security functions*
- *Filtering and monitoring emails*
- *Unlimited phone and remote support for services*
- *Development of Student Information System – including proposal writing for United Way Funding*
- *Management of website*

The service team is approachable, competent and knowledgeable. Our I.T. concerns are always addressed in a professional manner with prompt friendly service commencing with Andre Vittorio through to his receptionist.

Ideological has been influential in assisting our company in achieving the highest level of I.T. technology with a priority in offering a secure administrative approach to our business.

Yours truly,

Marilyn Santaguida
Executive Director

**FATHER JOHN KELLY
CHILD CARE CENTRE**

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**BLESSED TRINITY
SCHOOL AGE PROGRAM**

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